



## AODA Customer Service Standards - Customer Feedback Form

---

Thank you for visiting Mattagami Region Conservation Authority. We value all of our customers and strive to meet everyone's needs.

Please tell us the date and location of your visit:

Date:	Location:	
1. Were you satisfied with the customer service we provided you? Please indicate your response by checking the box, circling or highlighting the chosen field.		
Yes	No	Somewhat
Comments:		
2. Was our customer service provided to you in an accessible manner?		
Yes	No	Somewhat
Comments:		
3. Did you experience any problems accessing our goods and services?		
Yes	No	Somewhat
Comments:		

Contact Information (optional)

Name:

Phone Number:

Email:

Thank you.

Mattagami Region Conservation Authority Management